

Figure 1

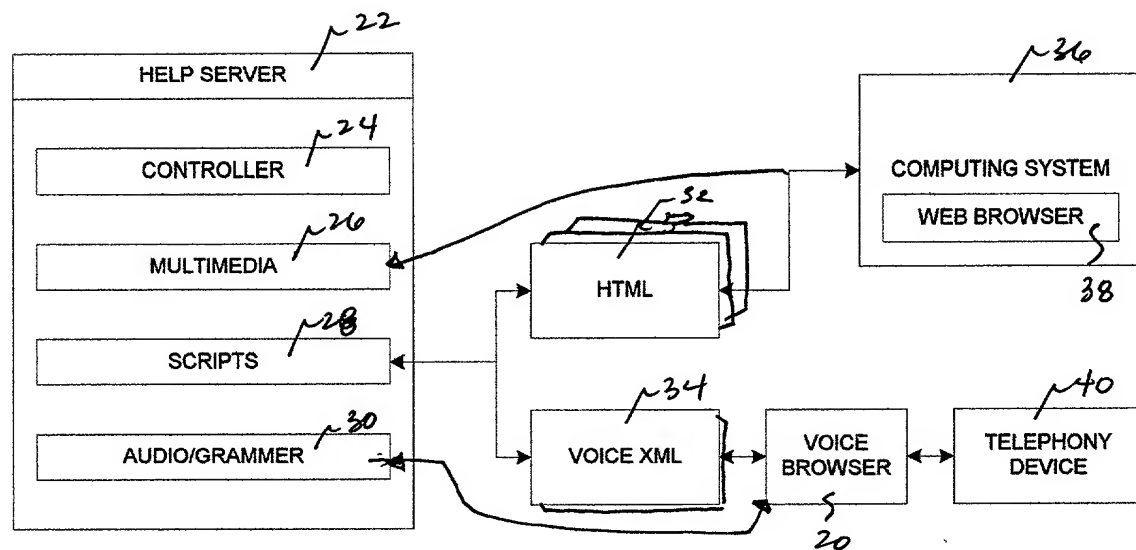


Figure 2

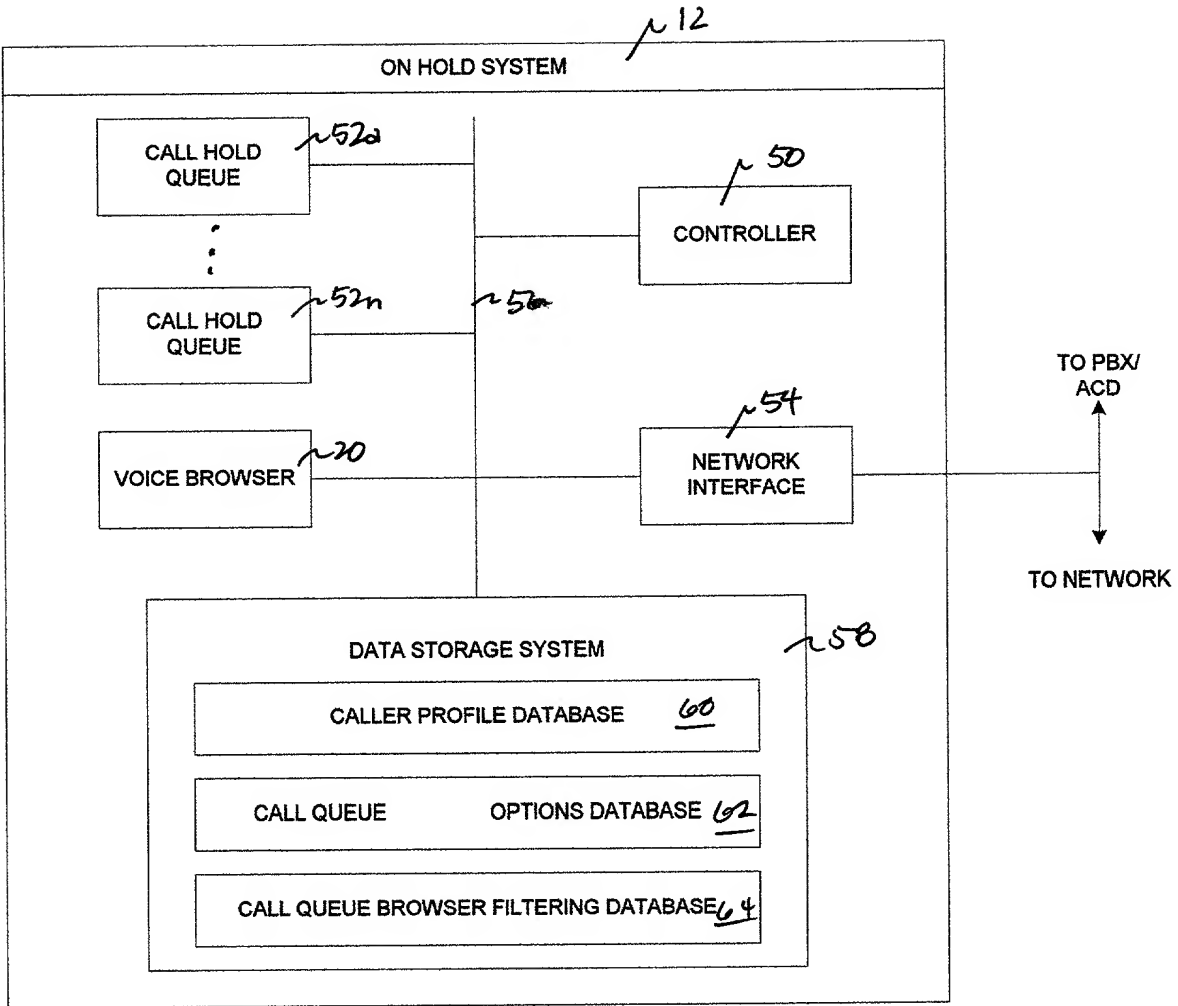


FIGURE 3

CALL HOLD QUEUE - MODEMS ~70

PLEASE SELECT ONE OF THE FOLLOWING
OPTIONS:

1 - FREQUENTLY ASKED QUESTIONS ABOUT
MODEMS *[help/faa/modems]*

2 - DIRECTIONS FOR TESTING A MODEM
→ OPTIONS FOR TYPES OF MODEMS

CALL HOLD QUEUE - NETWORK ~72

PLEASE SELECT ONE OF THE FOLLOWING
OPTIONS:

1 - FREQUENTLY ASKED QUESTIONS ABOUT
NETWORKS *[help/faa/networks]*

2 - DIRECTIONS FOR CONNECTING TO A
NETWORK *[help/directions/networks]*

3 - TIPS FOR SPEEDING UP A NETWORK
CONNECTION *[help/speed/networks]*

FIGURE 4

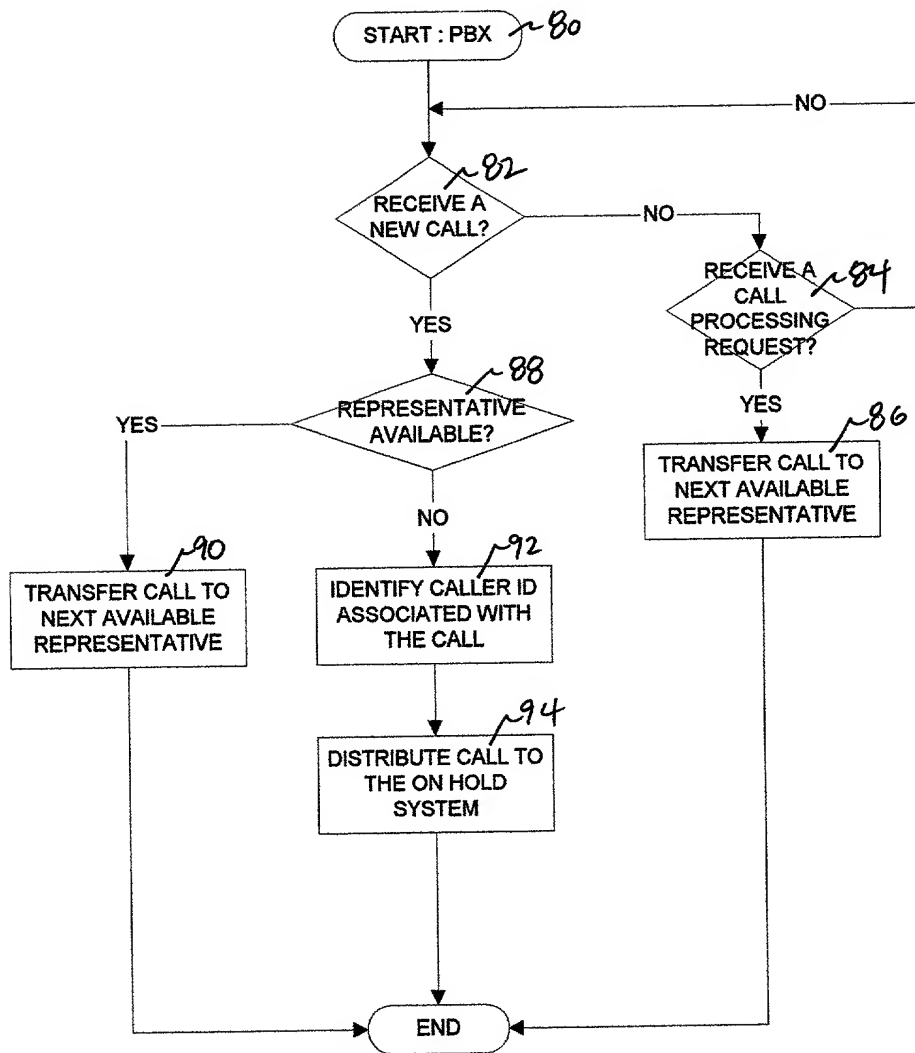


FIGURE 5

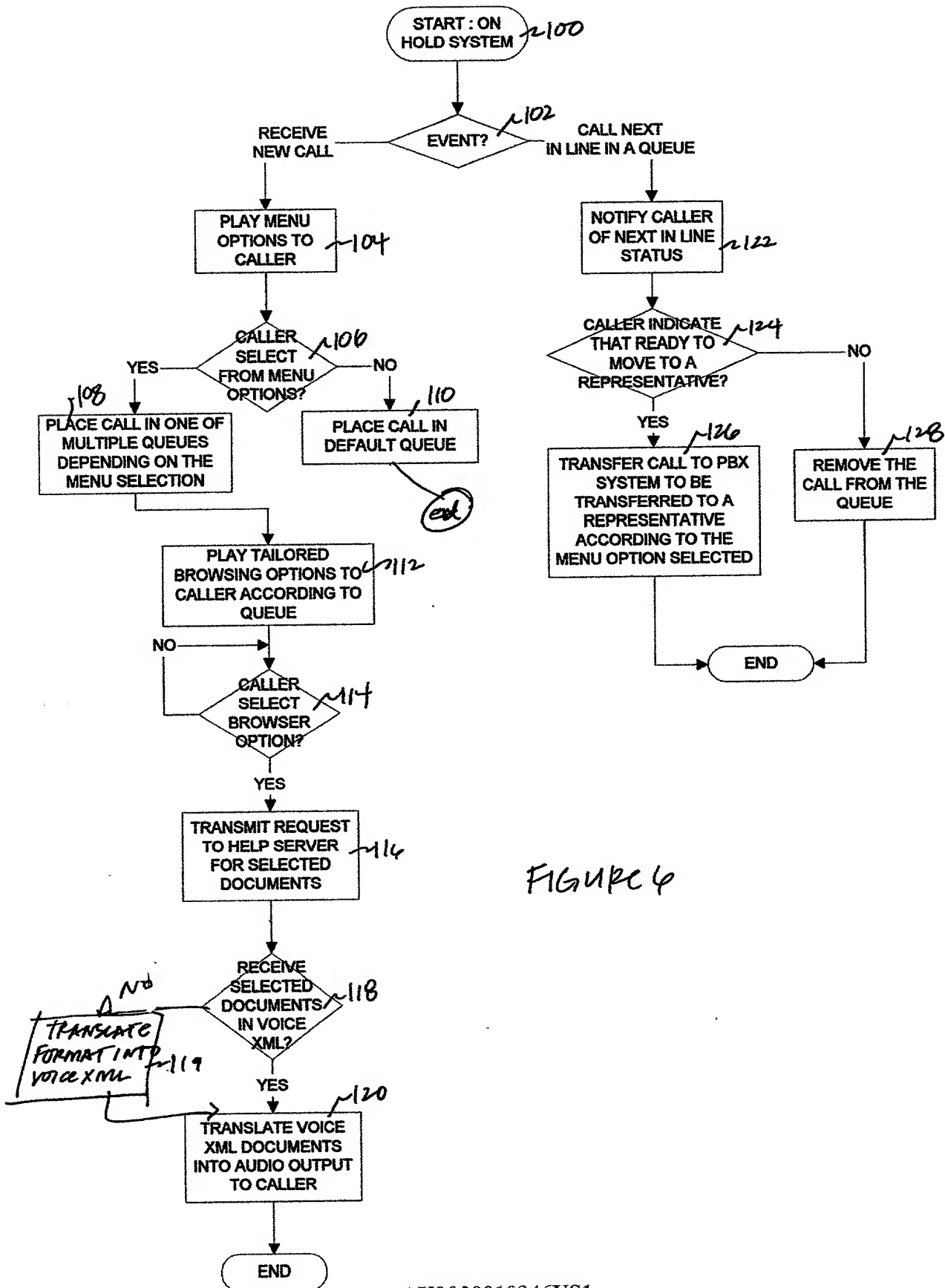


FIGURE 4